

# Team Head Clinical Label Management

Job ID  
REQ-10065078  
мар 05, 2026  
Индия

## Сводка

Leads a team of Clinical Label Managers (CLM) and is accountable for operational deliverables as well as owns functional end-to-end responsibility for the team in a direct leadership role.

Drives functional excellence. Fosters a culture of empowerment, trust, learning, diversity & inclusion and high performance and has the disciplinary and legal responsibility for the people assigned to own team.

## About the Role

### Major accountabilities:

- Ensures high standards in all people processes including objective setting, development planning, performance management and overall talent management. Identifies and hires the appropriate talent in line with business needs
- Is responsible for robust resource planning for CLM portfolio/projects and special assignments. Assign the appropriate CLM(s) to the project, considering the complexities and individual expertise, capabilities and resource availabilities within team.
- Has operational accountability to make sure that CLM deliverables are met for the trials in CLM portfolio/projects as per agreed timelines, budget, quality and compliance standards. Ensures operational discipline within own team with full adherence to the Global Clinical Supply (GCS) planning rhythm
- Foster continuous improvement of processes to maintain high quality standards and operational excellence. Ensures best practice sharing, knowledge exchange, and cross-functional support within the team and with other stakeholders in GCS. Adapts priorities in response to changing needs.
- Ensures compliance to all relevant standards (e.g. HSE, GMP, ISEC, Data Integrity, Data Privacy). All deliverables should comply with all relevant corporate and legal guidelines on HSE and quality requirements. Supports internal and external audits and inspections
- Effectively manages the interface between the team and stakeholders in other functions in and outside of GCS. Acts with credibility and clarity of purpose to build and maintain effective relationships with important stakeholders.
- Act as first line of escalation for all operational challenges
- Achieves a true culture of collaboration with courage, empowerment and innovation, diversity and inclusion, trust, high performance and continuous improvement mind-set in the team
- Executes individual activities, part of the CLM main activities & accountabilities, as needed.

### Key performance indicators:

### Minimum Requirements:

#### Work Experience:

- > 12 years of practical experience in the chemical or pharmaceutical industry, along with 8 to 10 years of direct people management experience
- Should have direct experience working with global teams across geographies (lead projects & managing global stakeholders).
- Clinical or Commercial Labelling and Regulatory environment experience is essential.
- Good expertise in related field.
- Good knowledge about the Drug Development process
- Basic project management , good organization and planning skills
- Knowledge of relevant regulations (e.g. GMP, HSE etc.) and Novartis specific standards.
- Demonstrates problem-solving and idea generation skills
- Good presentation skills
- Intermediate Leadership skills
- Very good communication, negotiation and interpersonal skills. Ability to work in interdisciplinary teams.

#### Languages :

- English.

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Место  
Индия  
Сайт  
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Company / Legal Entity  
IN10 (FCRS = IN010) Novartis Healthcare Private Limited  
Functional Area

Research & Development  
Job Type  
Full time  
Employment Type  
Regular  
Shift Work  
No

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