

Manager - Master Data Management

Job ID
REQ-10069858
апр 01, 2026
Индия

Сводка

Belong to a team that helps you thrive!

The Manager – Master Data Management role at Novartis is responsible for ensuring the accuracy, consistency, and quality of master data across global systems. The position focuses on delivering high-quality master data services, driving continuous improvement, and supporting cross-functional teams through strong data governance and operational excellence.

We are seeking someone with who has strong communication, collaboration and cross-functional project.

The ideal candidate would have about 8 years of experience managing MDM platforms, ETL tools and exposure to Data Warehouses like Snowflake and Databrick

About the Role

Key Responsibilities

- Deliver customer requirements within agreed SLAs (timeliness, accuracy, quality) and ensure excellent customer service.
- Monitor Master Data proactively and resolve Data Quality issues.
- Drive continuous improvement of Master Data Management (MDM) processes, tools, and rules by aligning with business requirements.
- Perform resolution activities in MDM systems (Informatica/EBX/Reltio) and conduct data health checks for issues like non-matches and exceptions.
- Suggest match-merging rules and provide feedback on data quality to source systems.
- Maintain Master Data consistency (Golden Record) across systems and Lead corrective actions for data maintenance and cleaning.
- Build complex queries and reports for data management tasks using appropriate tools.
- Adapt and improve Master Data models and processes for integrity and consistency.
- Initiate and lead projects related to Master Data alignment and system/process improvements.
- Act as MDM business expert in system or process change projects and support creation and maintenance of SOPs and quality checklists.
- Collaborate with cross-functional teams to ensure adherence to master data policies.

Essential Requirements

- 8+ years in a global company as a Data Steward, with ability to work independently and lead a small team.
- Strong experience in Master Data Management platforms (Reltio, Informatica MDM, TIBCO).
- Proficiency in writing complex SQL queries.
- Hands-on experience with ETL tools (Data IKU, Python) and Data Warehouses (Snowflake, Databricks).
- Familiarity with MDM-related data and business processes.
- Experience implementing Data Quality frameworks for MDM processes.
- Understanding of Agile methodology; experience with JIRA and Confluence.
- Strong documentation skills (MS Word, PowerPoint, process flows).
- Ability to manage multiple stakeholders/projects.
- Bachelor's degree in computer science, IT, or other quantitative sciences

Desired Requirements

- Business understanding of pharmaceutical industry and data standards.
- Domain experience in one or more areas: Pharma R&D/Manufacturing, Procurement
- Experience with US healthcare data and working in Pharma/Life Sciences industry.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

Дивизион
US
Business Unit
General Management
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Маркетинг
Job Type

Full time
Employment Type
Regular
Shift Work
No

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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