

Expert Medical Information Manager

Job ID
REQ-10074994
апр 07, 2026
Ирландия

Сводка

Are you passionate about delivering high quality medical information that truly makes a difference? As an Expert Medical Information Manager, you will play a pivotal role in shaping and leading medical information services across key disease areas, partnering closely with Medical Affairs leaders to support informed decision making. You will take ownership of both planned and reactive medical information activities, lead complex and escalated enquiries, and ensure the highest standards of quality, compliance, and scientific integrity. This is an opportunity to combine deep scientific expertise with leadership and mentoring, helping to elevate medical information capabilities while directly supporting healthcare professionals and ultimately improving patient outcomes.

Locations: Dublin, Ireland / London, UK #LI-Hybrid

Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

About the Role

Responsibilities:

- Lead planned and reactive medical information services across assigned disease areas, ensuring timely, high-quality delivery
- Own end-to-end delivery of medical information services, including forecasting, scoping, and accurate tiering of activities
- Partner with Medical Affairs leaders to plan and optimise medical information strategies across therapy areas
- Act as delivery lead for medical information congress support, covering both on-site and remote activities
- Deliver highly complex and escalated medical information responses with scientific accuracy and sound judgement
- Manage and resolve escalations from external healthcare professionals in line with regulatory requirements
- Ensure full compliance with regulatory, pharmacovigilance, and internal medical information standards and codes of practice
- Oversee quality review, accuracy, and integrity of all assigned medical information deliverables and projects
- Provide therapy area expertise and guidance across aligned franchises and multiple internal clients
- Mentor and coach senior and manager-level medical information colleagues, building capability and future leadership

Essential for the role:

- Degree in a healthcare discipline or a related life sciences field
- Minimum of five years' experience delivering Medical Information services within the pharmaceutical industry
- Proven experience delivering Medical Information activities at both global and local levels
- Strong scientific knowledge and understanding of disease areas relevant to Novartis therapeutic areas
- Demonstrated expertise in high-quality Medical Information writing and content review
- Strong understanding of regulatory, pharmacovigilance, and industry standards governing Medical Information
- Proven ability to manage senior stakeholders with a strong client-focused mindset
- Experience mentoring, coaching, and supporting the development of Medical Information professionals

Desirable for the role:

- Advanced degree in a life sciences or healthcare discipline, such as Doctor of Philosophy, Doctor of Pharmacy, or Doctor of Medicine
- Experience leading Medical Information activities for complex therapy areas or multiple disease areas simultaneously

Commitment to Diversity & Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Дивизион

Development

Business Unit

Development

Место

Ирландия

Сайт

Dublin (NOCC)

Company / Legal Entity

IE02 (FCRS = IE002) Novartis Ireland Ltd

Alternative Location 1

London (The Westworks), Великобритания

Functional Area

Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No

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List of links present in page

1. <https://www.novartis.com/about/strategy/people-and-culture>
2. https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf
3. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Dublin-NOCC/Expert-Medical-Information-Manager_REQ-10074994
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