

Specialist Business Services / Solutions Delivery

Job ID
REQ-10075044
Июн. 24, 2026
Индия

Сводка

-Entry level specialist for project delivery and/or operations in a less complex business sub capability.

About the Role

Major Accountabilities:

- Execute solution implementation according to technology and delivery strategy for business systems, platforms and processes for a particular service scope.
- Partner with DDIT Strategic Business Partners for demand analysis solution proposal/evaluation and funding estimates.
- Deliver products according to strategy and with reusability.
- Ensure on time within budget compliant secure and quality delivery of portfolio for responsible service scope.
- Ensure services, solutions, platforms products are fit for purpose and achieve the desired business value and impact.
- Run efficient DevOps for platforms products or systems ensuring availability and optimal performance for particular service scope.
- Follow governance structure for projects operations etc. with right stakeholder representation.
- Track report and deliver against agreed success factors and KPIs for various stakeholders for responsible service area.
- Follow DDIT practices to drive agility, speed efficiency and effectiveness.
- Ensure adherence to Security and Compliance policies and procedures.
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)
- Ensure a healthy and safe workplace by complying with Novartis HSE and ISEC standards, implementing measures, providing training and resources, supporting employee well-being, investigating incidents, and collaborating with HSE teams to maintain a safe environment while adhering to quality, ethical, health, safety, and environmental requirements

Key Performance Indicators:

- Delivery on agreed KPIs including business impact
- Launch of innovative technology solutions across Novartis at scale
- Business impact and value generated from DDIT solutions
- Adoption and development of Agile Productization and DevOps practices
- Operations stability and effective risk management Feedback on customer experience

Experience:

- Industry/ Business Exposure
- Project Management
- Collaborating across boundaries

Skills and Knowledge:

- Business Acumen
- stakeholder management
- Project Management
- Service Delivery Management
- performance management
- budget management
- risk management
- planning
- Digital capabilities, Effective use of technology
- Operational Excellence Projects

Language:

- English

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Business Unit
Marketing
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Информационные технологии
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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