

Site ITOT AI Champion

Job ID
REQ-10076663
Июн. 22, 2026
Италия

Сводка

Location: Torre Annunziata (NA), Italy #LI-Hybrid 12 days/month in office

Internal job title: Site ITOT AI Champion

This role is based in Torre Annunziata (NA), Italy. Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

About the Role:

The Site ITOT AI Champion will be responsible to drive the adoption of Agentic and AI capabilities across site and global TechOps processes by building AI fluency, delivering scalable no code/low code solutions, and embedding AI enabled ways of working that generate measurable productivity and efficiency gains.

About the Role

Key Responsibilities:

- Drive end to end adoption of Agentic & AI capabilities across site and global Processes, embedding AI enabled ways of working into daily operations to deliver measurable productivity gains.
- Build AI fluency across IT/OT and business teams, establish and lead Agentic/AI champions, and enable hands on development of no code / low code agentic solutions.
- Lead bottom up use case identification, prioritize high value opportunities with site leadership, and oversee delivery, scaling, and sustained adoption of Agentic & AI solutions.
- Drive adoption of globally available Agentic & AI platforms, while continuously feeding site requirements, gaps, and enhancement opportunities into global product backlogs.
- Establish clear governance, benefits tracking, and reporting, including productivity and FTE impact, and maintain a forward looking multi year Agentic & AI roadmap.
- Partner with Global DDIT Ops and DSAI teams to ensure data, platform, integration, and security readiness, and to enable data self service capabilities for sites.
- Lead change management and cultural adoption, ensuring employees embrace AI as an augmentation tool and actively use Agentic & AI solutions in their daily work.

Essential Requirements:

- 2+ years of relevant experience in Data Science and AI, and engineering background
- Hands on experience with Microsoft Copilot (M365 Copilot, Copilot Studio) and enterprise AI assistants.
- Proven ability to build agentic solutions using no code / low code platforms (e.g. Power Platform, Copilot Studio), including prompts, workflows, and basic integrations.
- Practical understanding of agent orchestration, reusable patterns, and scaling agents in operational environments.
- Data fundamentals: ability to consume, combine, and interpret data from enterprise systems (e.g. MES, ERP, LIMS); basic understanding of data quality, access, and governance.
- Basic data science & analytics skills, including KPI definition, descriptive analysis, and interpretation of AI outputs.
- Excellent communication skills in both English and Italian, strong curiosity, good collaboration skills, passion for AI and guiding people in learning and upskilling in this field

Desirable requirements:

- Experience in pharmaceutical manufacturing operations is highly desirable
- IT OT infrastructure knowledge
- SAP knowledge

Please ensure you submit your CV in English as part of this application

Commitment to Diversity & Inclusion:

We are committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis?

Our purpose is to reimagine medicine to improve and extend people's lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: <https://www.novartis.com/about/strategy/people-and-culture>

Join our Novartis Network: If this role is not suitable to your experience or career goals but you wish to stay connected to learn more about Novartis and our career opportunities, join the Novartis Network here: <https://talentnetwork.novartis.com/network>

Accessibility and accommodation:

Novartis is committed to working with and providing reasonable accommodation to all individuals. If, because of a medical condition or disability, you need a reasonable

accommodation for any part of the recruitment process, or in order to receive more detailed information about the essential functions of a position, please send an e-mail to and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Primary location salary range

\$0.00 - \$0.00

Дивизион

Operations

Business Unit

Information Technology

Место

Италия

Сайт

Torre Annunziata

Company / Legal Entity

IT08 (FCRS = IT008) Novartis Farma S.p.A.

Functional Area

Data and Digital

Job Type

Full time

Employment Type

Regular

Shift Work

No

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List of links present in page

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2. <https://www.novartis.com/about/strategy/people-and-culture>
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