

Scrum Master DD&IT US&I AMERICAS

Job ID

REQ-10076886

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Мексика

Сводка

Job Title: Scrum Master DD&IT US&I AMERICAS

#LI-Hybrid

Location: Mexico City, Mexico [INSURGENTES]

Relocation Support: This role is based in Mexico City, Mexico. Novartis is unable to offer relocation support: please only apply if accessible.

Play a key role in driving delivery excellence across global digital initiatives. As a Scrum Master in DD&IT US&I Americas, you will lead high-performing Agile teams while also managing end-to-end project delivery in complex, fast-paced environments. You will act as a trusted partner to business and technology stakeholders, ensuring predictable, high-quality delivery while fostering collaboration, continuous improvement, and strong governance across both Agile and hybrid projects.

About the Role

Key Responsibilities

- Lead one or two Agile Scrum teams delivering high-quality solutions in complex, global environments
- Act as a servant leader, promoting Agile principles, team accountability, and continuous improvement
- Facilitate Agile ceremonies including sprint planning, stand-ups, reviews, and retrospectives
- Partner with Product Owners to refine backlogs, prioritize work, and ensure delivery flow
- Remove impediments, resolve conflicts, and protect teams from external disruptions
- Track and communication delivery metrics including velocity, cycle time, and quality outcomes
- Manage end-to-end project delivery using waterfall or hybrid methodologies where required
- Establish governance including risk management, stakeholder alignment, and decision forums
- Lead release planning, cutover, change management, and transition to operations
- Act as the primary contact for stakeholders, ensuring clear communication on progress, risks, and issues

Essential Requirements

- Bachelor's degree in computer science, engineering, information technology, or equivalent practical experience
- Agile or Scrum certification such as Certified Scrum Master or Professional Scrum Master
- Minimum five years of experience in information technology project delivery within complex global environments
- +5 years' experience as a Scrum Master coaching teams to high performance and Agile maturity
- Strong experience delivering projects using waterfall or hybrid methodologies including governance and risk management
- Excellent stakeholder management and communication skills across global and cross-functional teams

Desirable Requirements

- Experience working in pharmaceutical or life sciences environments
- Familiarity with Agile and project management tools such as Jira, Microsoft Project, and ServiceNow

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Accessibility and Accommodation:

Novartis is committed to work with and provide reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to tas.mexico@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Novartis tiene el compromiso de trabajar y proporcionar adaptaciones razonables para personas con discapacidad. Si, debido a una condición médica o discapacidad, necesita una adaptación razonable para cualquier parte del proceso de contratación, o para desempeñar las funciones esenciales de un puesto, envíe un correo electrónico a tas.mexico@novartis.com y permítanos conocer la naturaleza de su solicitud y su información de contacto. Incluya el número de posición en su mensaje.

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? <https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Дивизион

Operations

Business Unit

Information Technology

Место

Мексика

Сайт

INSURGENTES

Company / Legal Entity

MX06 (FCRS = MX006) Novartis Farmacéutica S.A. de C.V.

Functional Area

Technology Transformation

Job Type

Full time

Employment Type

Regular

Shift Work

No

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