

Associate Analyst, Customer Engagement Operations

Job ID
REQ-10077400
Июн. 24, 2026
Индия

Сводка

~Soutenir le chef d'assistance technique/les chefs de produit/les chefs de produit de l'équipe
~ Fournir un soutien amélioré en matière de marketing et de secrétariat aux membres de l'équipe.
~Fournir un soutien analytique et opérationnel. Les associés sont alignés pour effectuer des analyses qualitatives et quantitatives sur les données afin de permettre une prise de décision éclairée.

About the Role

Major Accountabilities

~ Responsable de fournir un soutien secret et administratif.
~ Soutenir les gestionnaires de projet dans la préparation de matériel promotionnel pour le marketing.
~ Assurer la mise en œuvre intégrale des SOP. Publication de rapports mensuels montrant le niveau de satisfaction de la clientèle. Mettre à jour la base de données des distributeurs
~ Assurer l'achèvement précis et opportun de tous les rapports.

Key Performance Indicators

~Satisfaction du client.
~ Livraison à temps

Work Experience

~Expérience professionnelle dans l'industrie pharmaceutique

Skills

~Administrative Assistance
~Adobe Indesign
~Campagnes publicitaires
~Réseautage d'affaires
~Compétences en communication
~Curiosité
~Fidélisation de la clientèle
~Marketing numérique
~Marketing par e-mail
~Supports marketing
~Marketing Communications
~Marketing Plans
~Mobile Marketing
~Communiqués
~Médias sociaux
~SOP (Procédure d'exploitation standard)
~Salons

Language

Anglais

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Дивизион
US
Business Unit
General Management
Место
Индия
Сайт
Hyderabad (Office)

Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Маркетинг
Job Type
Full time
Employment Type
CDI
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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