

Associate Director, US Neuroscience Communications

Job ID
REQ-10079407
Июн. 04, 2026
США

Сводка

The Associate Director, US NS Communications supports the development and execution of high impact communications strategies for NS brands, including rare disease portfolio, with a strong focus on patient- and caregiver-centric communications and the application of best practices in high-unmet-need disease areas.

This person must be based local to our East Hanover office and visit 3x/week. Please only apply if this works for you.

About the Role

Job Responsibilities

- Support development and execution of integrated communications strategy based on deep understanding of market dynamics, communications trends, and audience insights, with emphasis on rare disease brands and pipeline assets, reflecting the unique needs of patients, caregivers, and advocacy communities
- Apply and contribute to rare disease communications best practices across NS, including patient-centric storytelling, disease education, and issues-aware engagement
- Effectively use AI enabled tools to support communications planning, content development and insights generation - consistent with enterprise standards - to realize efficiencies
- Partner closely with Patient Advocacy and cross-functional teams to ensure communications approaches are aligned, empathetic, and appropriate for rare disease communities
- Serve as an integral and well-informed partner to cross-functional business teams to identify when and where Communications can drive the greatest impact in support of Brand and Therapeutic Area strategy
- Engage & integrate functional expertise including media relations, digital marketing, internal & executive communications, patient & issues advocacy, and market & audience analytics to support key Brand and Therapeutic Area programs & activities
- Deliver executional excellence, while being fully consistent with the evolving legal, regulatory and compliance environment
- Maximize ROI for communications budget and public relations agency

Key Performance Indicators

- Impact of communications insights and strategies on brand and organizational goals; recognition of their quality
- Functional alignment of communications strategies, priorities and objectives across therapeutic area
- Utilization of OGSM framework planning approach with measurable results and assessment
- Success rate in issue management in areas/geographies critical to the business
- Feedback from internal and external stakeholders on collaboration, thought leadership, expertise
- Ownership of development plan

Essential Requirements:

- Bachelor's degree required
- 7+ years of experience in communications with significant prior experience in brand communications disciplines
- Management of agency partners and budget
- Crisis and issues management
- Pharmaceutical experience preferred

Skills:

- Strategic and critical thinking skills and collaborative mindset
- Proficient in data storytelling
- Ability to effectively analyze audience and market data to inform communication approach
- Strong communications abilities including storytelling, writing and presentation skills
- Ability to understand and predict the impact of communications strategies on brand and organizational goals
- Ability to manage and implement integrated (multi-audience, multi-channel) communication plans, campaigns and projects against business objectives and priorities, and measure effectiveness of efforts

Benefits & Rewards

The salary for this position is expected to range between \$126,000 and \$234,000 per year. The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors. Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards. US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

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Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally <https://www.novartis.com/careers/benefits-rewards>

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Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally. [Read our handbook \(PDF 30 MB\)](#)

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The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Дивизион

Corporate Affairs

Business Unit

Corporate & Division Services

Место

США

Состояние

New Jersey

Сайт

East Hanover

Company / Legal Entity

U061 (FCRS = US002) Novartis Services, Inc.

Functional Area

Communications & Public Affairs

Job Type

Full time

Employment Type

Regular

Shift Work

No

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