NOVARTIS

Manager, Manufacturing Technical Support

Job ID
REQ-10080310
Июн. 10, 2026
США

Сводка

Step into a leadership role where your technical expertise directly drives manufacturing excellence and patient impact. As a Manager, Manufacturing Technical Support, you will empower a high-performing team, shape process innovation, and ensure operational success within a dynamic, GMP-regulated environment. This is your opportunity to influence continuous improvement, champion quality, and help bring life-changing therapies to patients faster and more efficiently.

About the Role

Location:

- This position will be located in Durham, NC and will be an onsite role.
- Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

Key Responsibilities:

- Lead and develop technical support team to deliver manufacturing performance and continuous improvement outcomes
- Oversee MES Master Batch Record execution and optimize processes to drive shop floor efficiency
- Coordinate and manage manufacturing deviations, ensuring timely investigation and resolution
- Serve as subject matter expert for product and process knowledge, driving innovation and data-driven improvements
- Author and complete manufacturing investigations, ensuring timely closure and effective corrective actions
- Prioritize and coordinate electronic batch record updates with manufacturing and cross-functional partners
- Oversee technical training programs to ensure operator qualification and end-to-end capability development
- Manage process and product change controls, ensuring compliance with guidelines and regulatory expectations
- Drive Lean practices and continuous improvement initiatives to enhance quality, productivity, and operational performance
- Collaborate cross-functionally to deliver technical solutions, strengthen compliance, and meet business objectives

Essential Requirements:

- Bachelor’s degree in Biotechnology, Chemistry, Pharmacy, Microbiology, or related life science field
- Minimum seven years of experience in pharmaceutical or biopharmaceutical manufacturing environment
- Strong understanding of GMP and regulatory requirements in a production setting
- Proven knowledge of manufacturing processes and product lifecycle within a regulated environment
- Demonstrated leadership experience managing teams and driving performance in technical operations
- Ability to lead investigations, manage change controls, and drive continuous improvement initiatives

Novartis Compensation and Benefit Summary:

The salary for this position is expected to range between $103,600 and $192,400 annually

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

#LI-Onsite

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients’ lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we’ll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Дивизион

Operations
Business Unit
Production / Manufacturing
Место
США
Состояние
North Carolina
Сайт
Durham
Company / Legal Entity
U473 (FCRS = US473) Novartis Gene Therapies
Functional Area
Technical Operations
Job Type
Full time
Employment Type
Regular
Shift Work
No

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