

# Senior Manager, Strategy & Operations

Job ID  
REQ-10080405  
Июн. 19, 2026  
Великобритания

## Сводка

Senior Manager, Strategy & Operations

#LI-Hybrid

Primary Location: London, UK

Relocation Support: This role is based in London, UK. Novartis is unable to offer relocation support: please only apply if accessible.

You will play a critical role in shaping the operating model for International Communications & Patient Advocacy. As Senior Manager, Strategy & Operations, you will translate strategic priorities into scalable, performance-driven ways of working—embedding clear governance, planning discipline, and data- and AI-enabled solutions to drive alignment, simplification, execution excellence, and measurable impact across global and country teams.

## About the Role

## Key Responsibilities

- Design, implement & continuously improve the International Comms & Patient Advocacy I operating model, ensuring clear governance, decision rights, and scalable ways of working
- Lead planning, objective-setting, and prioritization to align resources with strategic business goals
- Simplify and redesign processes to reduce complexity, duplication, and inefficiencies across the function
- Apply data, automation, and artificial intelligence to improve workflows, decision-making, and execution speed
- Define and embed performance frameworks, including key performance indicators and dashboards to track impact
- Drive financial discipline, managing budgets, headcount, and resource allocation in line with priorities
- Lead vendor strategy and partnerships to optimize value, reduce duplication, and align spend with strategic outcomes
- Deliver transformation initiatives, embedding new ways of working and driving sustained adoption across teams

## Essential Requirements

- Bachelor's degree or equivalent qualification required
- Extensive experience in strategy and operations, transformation, or management consulting within global organisations
- Proven ability to design and implement operating models, governance structures, and scalable processes
- Experience translating strategic priorities into clear objectives, success measures, and execution plans
- Strong financial and resource management experience, including budget oversight and headcount planning
- Demonstrated ability to lead change initiatives and drive adoption across complex, matrixed environments
- Experience improving processes using data, automation, or artificial intelligence to drive efficiency and decision making
- Strong analytical mindset with the ability to challenge complexity and drive simplification in ways of working

## Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?

<https://www.novartis.com/about/strategy/people-and-culture>

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally.

[Read our handbook \(PDF 30 MB\)](#)

Primary location salary range

£65,590.00 - £121,810.00

Дивизион

Corporate Affairs

Business Unit

Communications

Место

Великобритания

Сайт

London (The Westworks)

Company / Legal Entity

GB16 (FCRS = GB016) Novartis Pharmaceuticals UK Ltd.

Functional Area

Communications & Public Affairs

Job Type

Full time  
Employment Type  
Regular  
Shift Work  
No

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