

# Head, Tech & Systems Innovation Japan (Patient Safety & Pharmacovigilance)

Job ID  
REQ-10080437  
Июн. 08, 2026  
Япония

## Сводка

Lead Technology & System Innovation in Japan Patient Safety organization, driving innovation, system operations, data science, and document management to ensure full compliance with global and local pharmacovigilance regulations.

This role is accountable for advancing digital transformation, including the responsible use of AI, to enhance quality, efficiency, and compliance, while enabling data-driven decision making and continuous process improvement.

## About the Role

### Key Responsibilities :

#### 1. Strategy & Leadership

- Define and execute Japan PS technology and innovation strategy aligned with global direction
- Lead and develop a high-performing Technology & System Innovation team
- Drive capability building and resource optimization

#### 2. Digital Innovation & AI

- Lead the responsible and compliant use of AI and digital technologies in Patient Safety
- Identify and prioritize digital innovation opportunities
- Monitor regulatory and technology trends to shape future roadmap

#### 3. System Operations & Compliance

- Ensure Safety IT systems are compliant with global procedures and local regulations
- Oversee implementation and maintenance of pharmacovigilance systems
- Ensure accurate and timely safety reporting

#### 4. Data Science & Analytics

- Drive advanced analytics and insights generation from internal and external data sources
- Enable automation of reporting and data processes
- Enhance data integration and analytical capabilities

#### 5. Process Excellence

- Identify and drive process automation to improve quality, efficiency, and productivity
- Lead system and process improvement projects end-to-end
- Track performance and implement corrective actions when needed

#### 6. Document Management (GxP)

- Oversee lifecycle management of GxP documents
- Ensure compliance and consistency in document processes
- Provide training and governance to stakeholders

#### 7. Stakeholder Management

- Collaborate with cross-functional teams (IT, Regulatory, Clinical, Global PS)
- Engage external vendors, partners, and industry stakeholders
- Maintain alignment with global organization

### Key Accountabilities :

- Ensure compliance with pharmacovigilance regulations and internal standards
- Drive delivery of technology and system initiatives
- Manage team performance and resource planning
- Provide expert guidance on safety systems and innovation

### Minimum Requirements :

- Bachelor's degree in Life Sciences, Pharmaceutical Sciences, Data Science, or related field
- Strong experience in pharmacovigilance systems or safety operations
- Proven leadership and team management experience
- Strong communication and stakeholder management skills

- Fluent English and local language proficiency

**Preferred Requirements :**

- Experience in AI, digital transformation, or data analytics
- Experience managing safety databases (e.g., VeeVa, Argus, etc.)
- Experience in driving automation or system innovation initiatives

**People & Impact :**

- 6–10 direct reports
- Responsible for budget and resource management
- Critical role ensuring compliance; direct impact on business continuity

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Дивизион

Development

Business Unit

Development

Место

Япония

Сайт

Toranomon (NPKK Head Office)

Company / Legal Entity

JP05 (FCRS = JP005) Novartis Pharma K.K.

Functional Area

Research & Development

Job Type

Full time

Employment Type

Regular

Shift Work

No

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