

Technology Product Director

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Сводка

The Technology Platform Director / Technology Product Director is accountable for the Life Cycle Management of one or more GCO business technology products (systems, solutions etc.), from defining the strategic roadmap to development & configuration to release and business-as-usual performance. At the core of success for this role, is the alignment of the technology product attributes and functionality to the business domain requirements and users it serves. They are driven by an unwillingness to accept the status quo, the vision to anticipate future business user needs, and a relentless desire to simplify the technology landscape and improve experiences.

The Technology Platform Director / Technology Product Director works closely with relevant IT stakeholders to continuously improve functionality and performance of the technology product. This also includes keeping the technology product in a compliant and validated state according to GxP and Novartis CSV and Quality standards.

About the Role

Major Accountabilities:

- Accountable for the overall vision of the product(s) in line with business needs and organization platform strategy, and for product roadmap in coherence with that strategy and user priorities
- Final decision-maker and make "tie-breaker" decisions if business domains are unable to reach alignment
- Life Cycle Management of one or more business technology products, and fit-for-purpose technology capabilities for a given business domain (e.g. 'SSO') and user groups, co-authored with business/functional leadership counterparts
- Accountable for preparation and management of technology product budget in accordance with Novartis Financial processes, including new scope/budget requests, business cases and change requests
- Technology roadmap and corresponding execution per commitments/ expectations (time, cost, scope)
- Oversight of the business-as-usual performance of the product architecture (e.g. interfaces/symmetry between technologies, data, process, responsibilities) and delivery excellence
- Oversight of technical performance of the product and definition of continuous improvement plans in collaboration with relevant IT teams, ensuring technology product is in compliance with GxP and Novartis CSV and Quality standards, where relevant
- Hosting Voice of Business forum and SteerCo for technology product
- Drive simplification of the system landscape through coordination of products in/out immediate area of responsibilities and actively decommissioning unfit products and combining functionalities into other platforms
- System retirement and migration strategy / delivery, as required
- Partner closely with GCO Line Functions to implement business process changes to optimize product usage by teams.
- Monitor external landscape for technology, best-in-class practices, and capability trends to inform strategic vision. And engage to identify competitive insights & opportunities that could enable a step-change to drive our clinical trials, in alignment with the GCO strategy
- Accountable for audit & inspection readiness for technology products within Domain

Minimum Requirement

- 8 to 16 years' experience in Life Cycle Management of one or more business technology products, and fit-for-purpose technology capabilities for Clinical Data Operations business domain and user groups, co-authored with business/functional leadership counterparts
- Implementation of new technology in Clinical Data Operations landscape, whilst driving simplification of the system landscape through coordination of products in/out immediate area of responsibilities and actively decommissioning unfit products and combining functionalities into other platforms
- Proven experience of product ownership in a large scale technology (preferably Clinical Data Repository (CDR) or Metadata Repository (MDR))
- Accountability of the overall vision of product(s) in line with business needs and organization platform strategy, and for product roadmap in coherence with that strategy and user priorities
- Strategic Thinking and Operational Leadership: execution oriented and ability to excel in a complex environment is a must
- Strong leadership skills with the ability to interact with stakeholders at all levels of the organization with diplomacy and a positive mindset. Has excellent skills of collaboration, influencing with the ability to confidently make 'greater good' decisions for platform integrity
- Drive simplification of the system landscape through coordination of products in/out immediate area of responsibilities and actively decommissioning unfit products and combining functionalities into other platforms

Desirable Requirement

- Technology change management: Through Voice of Business and surveys leverage customer insights and a deep understanding of the platforms to forecast, plan, and manage the customer needs for future enhancement/issue resolution
- Delivery: Has strong ability to work in interface of multiple key stakeholders, primarily business function, IT and technology vendors whilst being able to monitor performance of Technology Products in scope and pro-actively identify systemic risks & issues to appropriate corrective and preventive actions

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Functional Area
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Job Type
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Employment Type
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