

Supply & Demand Planner

Job ID
REQ-10081700
Июн. 26, 2026
Малайзия

Сводка

Responsible for driving and managing demand and supply planning processes, coordinating with various stakeholders to optimize supply chain processes to ensure smooth operations and customer satisfaction. Responsible for ensuring a timely implementation of all Life Cycle projects as launches/ changes/ transfers/divestment by coordination of involved stakeholders from different functions. Ensures compliance with Regulatory and GxPs, law, SOPs, HSE and Code of Conduct.

About the Role

Major accountabilities:

- Driving and managing the S&OP process ensuring consensus demand forecast and optimized supply plan in place to meet customer requirements.
- Creating and managing supply plans to ensure optimal stock levels and minimize excess inventory. Coordinates action plans to manage and remediate supply constraints and collaborate with Global & Regional supply chain to mitigate the impact.
- Owns planning parameters in ERP System and responsible for the up-to-date assortment at SKU level of the assigned brands.
- Monitoring and analyzing demand and supply performance metrics. Leads action plans to achieve supply and demand performance target and drives for continuous improvement.
- Ensures that the business stakeholders and customers have clear visibility of the current valid supply plan and monitor the delivery commitments in terms of quantities and timelines. Manages backlog and backorders between the site and customers and ensures direct communication with internal and external stakeholders.
- Ensure timely implementation of all Life Cycle projects such as launches/ changes/ transfers/divestment by coordination of involved stakeholders from different functions. Work with Business Unit, Regulatory Affairs and Quality Assurance on all regulatory change issues.
- Support BD&L partners to ensure a robust S&OP process established for BD&L portfolios.
- Preparation and submission of supply chain reporting. Perform NFCM sample testing and review yearly.
- Support strategic and operational supply chain initiatives in line with Novartis Technical Operations strategy.
- Be Subject Matter Expert in the assigned area of work - Support data collection and reporting of KPIs.

Essential Requirements:

- Degree in Supply Chain, Engineering or Life Sciences.
- 2-3 years of experience in demand & supply planning, better within pharma/biotech/consumer good industries.
- Able to work with regional and global stakeholders.
- Fluent in English.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Дивизион
Operations
Business Unit
Product Supply Chain
Место
Малайзия
Сайт
Selangor
Company / Legal Entity
MY01 (FCRS = MY001) Novartis Corporation (Malaysia) Sdn. Bhd. (19710100054)
Functional Area
Technical Operations
Job Type
Full time
Employment Type
Regular
Shift Work
No

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