NOVARTIS

QA Operations Expert (m/f/d)

Job ID
REQ-10085747
Сен. 28, 2026
Австрия

Сводка

#LI-Hybrid
Location: Schaftenau, Austria
Relocation Support: This role is based in Schaftenau, Austria. Novartis is unable to offer relocation support: please only apply if accessible.

At our Schaftenau site, quality is not a function — it is a commitment to patients worldwide. As a QA Operations Expert, you will play a pivotal role in safeguarding the quality and compliance of Drug Product manufacturing, ensuring that every product manufactured on site meets the highest regulatory and Novartis quality standards. You will provide hands-on quality oversight across manufacturing activities, act as a trusted partner to operations, and drive a strong quality mindset in a regulated Good Manufacturing Practice environment. By supporting investigations, audits, product transfers, and continuous improvement initiatives, your work will directly contribute to reliable product supply and timely availability of medicines that make a real difference to patients' lives.

About the Role

Key Responsibilities:

- Provide quality oversight for Drug Product manufacturing, ensuring compliance with regulatory and Novartis quality standards.
- Ensure site adherence to Good Manufacturing Practice and timely implementation of corporate quality requirements.
- Lead and approve deviation and out-of-expectation investigations to ensure robust root cause analysis.
- Release incoming DS and internally produced bulk batches, acting as Kontrolllaborleiter/in according to AMBO
- Review and approve manufacturing, quality control, and technical documentation supporting compliant production activities.
- Approve manufacturing records and quality documentation to support product release and supply continuity.
- Support transfer of new products to the commercial Drug Product manufacturing site.
- Participate in and support internal and external audits, ensuring inspection readiness.
- Approve specifications, test methods, and quality procedures; assess and support changes to processes and standards.

Essential Requirements:

- University degree in Pharmacy, Biochemistry, Biotechnology, Chemistry, Microbiology, or a comparable scientific field.
- Minimum of two years of professional experience in Quality Assurance or Quality Control within the pharmaceutical industry.
- Proven experience working in a regulated Good Manufacturing Practice environment for Drug Product or biopharmaceutical products.
- Strong communication and presentation skills, with the ability to engage effectively with cross-functional stakeholders.
- Demonstrated accountability, sound decision-making, and a structured, quality-focused working style.
- Fluency in English and German, both written and spoken.

Desirable Requirements:

- Experience with batch release activities and GMP release processes, ideally within packaging materials, drug substance or drug product manufacturing.

Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and a minimum of 14 weeks paid parental leave.

Expected Annual Base Salary Range for role: 66.918,00 - 105.200,00 EUR

The salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters. Further details will be provided during the application process.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering:https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements, including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

Adjustments for Applicants with Disabilities: If because of a medical condition, physical disability or a neurodiverse condition you require an adjustment during the recruitment process, please reach out to disabilities.austria@novartis.com and let us know the nature of your request as well as your contact information. The support

which we can provide will include advice on suitable positions as well as guidance at all stages of the application process. Austrian law provides candidates the opportunity to involve the local disability representative, Behindertenvertrauensperson (BVP), in the application process. If you would like to request this, please let us know in advance as a note on your CV.

Commitment to Diversity and Inclusion / EEO paragraph:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Primary location salary range
€66,918.00 - €105,200.00
Дивизион
Operations
Business Unit
Quality
Место
Австрия
Сайт
Schaftenau
Company / Legal Entity
AT33 (FCRS = AT033) Novartis Pharmaceutical Manufacturing GmbH
Functional Area
Quality
Job Type
Full time
Employment Type
Regular
Shift Work
No

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