

Associate Director, Product Adoption Lead

Job ID
REQ-10086144
авг 19, 2026
CША

Сводка

#LI-Hybrid

Artificial Intelligence is transforming how work gets done, and this role will be instrumental in accelerating AI adoption and enabling measurable business impact. As Associate Director, Product Adoption Lead, you will drive the successful adoption of AI-powered products, copilots, automations, and self-service workflows that enhance productivity and accelerate business outcomes across US Commercial. This is a unique opportunity to shape how teams embrace innovative technologies, influence enterprise-wide change, and help build a more efficient, data-driven future.

This role is based in East Hanover, NJ and will not have the ability to be located remotely. Please note that this role would not provide relocation, and only local candidates will be considered. This position will require travel up to 20% as defined by the business (domestic and/or international).

About the Role

Key Responsibilities:

- Develop adoption plans for AI products, copilots, automations, and self-service workflows.
- Translate product capabilities into practical use cases, activation moments, and user guidance.
- Track usage, confidence, sentiment, adoption barriers, and business outcomes.
- Lead feedback loops with users and product teams to improve adoption and usability.
- Coordinate learning, communications, and community resources to reinforce sustained adoption.

Essential Requirements:

- Bachelor's degree in business, organizational development, learning, healthcare, digital, or related field.
- 7+ years of experience in product adoption, digital transformation, change management, or AI enablement.
- Experience launching or scaling enterprise tools, digital products, AI solutions, or workflow transformations.
- Strong stakeholder engagement, project management, data interpretation, user research, and communication skills.

Desirable Requirements:

- Experience with AI-enabled products, Microsoft 365 Copilot, low-code/no-code tools, or product analytics.
- Product owner, agile, change management, customer success, or pharmaceutical commercial operations experience.

Novartis Compensation Summary:

The salary for this position is expected to range between \$152,600 and \$283,400 per year.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

EEO Statement:

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

Accessibility & Reasonable Accommodations

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

Дивизион
US
Business Unit

General Management
Место
США
Состояние
New Jersey
Сайт
East Hanover
Company / Legal Entity
U014 (FCRS = US014) Novartis Pharmaceuticals Corporation
Functional Area
Продажи
Job Type
Full time
Employment Type
Regular
Shift Work
No

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