NOVARTIS

Managed Access Program Manager - maternity leave

Job ID
REQ-10088380
Окт. 29, 2026
Италия

Сводка

The MAP Manager is responsible for the end to end coordination and operational execution of Managed Access Programs (MAPs) and other early or compassionate access programs within the country. The role contributes to defining and implementing compliant, high quality access solutions for patients prior to or outside of commercial availability, in line with local regulations and Novartis standards. Reporting to the Medical Governance Lead and Scientific Service Manager, the MAP Manager ensures that all MAP related activities are executed with strong governance, audit readiness, and cross functional alignment, while enabling Medical Affairs strategy execution without holding final governance approval authority.

About the Role

Key responsibilities:

- Contribute to country strategy and planning for Managed Access Programs (MAPs), providing operational and strategic support to Medical Affairs teams.
- Identify and evaluate future MAP opportunities in collaboration with Medical, Regulatory, Market Access, Pharmacovigilance, and Supply Chain stakeholders.
- Lead the operational execution of MAPs, Early Access Programs, and Post-Study Drug Supply (PSDS), ensuring compliance with local regulations and Novartis procedures.
- Develop and implement operational frameworks covering logistics, forecasting, supply management, product importation, labelling, and distribution.
- Coordinate MAP safety reporting activities and support regulatory submissions and documentation in partnership with Pharmacovigilance.
- Ensure product availability, timely delivery to sites, and effective program close-out, transition, or termination processes.
- Manage compliance, quality, audit readiness, risk monitoring, and regulatory intelligence related to access programs.
- Act as the key country contact for MAP activities, managing stakeholders, vendors, contracts, KPIs, and continuous process improvements.

Essential requirements:

- Bachelor’s or Master’s degree in Pharmacy, Life Sciences, Health Sciences, or a related scientific field.
- Fluency in English and the local language, both written and spoken.
- Minimum 5 years of experience in Medical Affairs, clinical operations, logistics, regulatory affairs, or related pharmaceutical functions.
- Experience with Managed Access Programs (MAPs), compassionate use, early access programs, or clinical trial logistics.
- Strong understanding of pharmaceutical regulations, compliance requirements, and quality standards in regulated environments.
- Proven project management, operational coordination, and vendor management experience.
- Ability to define, monitor, and analyze KPIs, quality metrics, and operational performance indicators.
- Strong collaboration, communication, analytical, and organizational skills, with a patient-centric and compliance-focused mindset.

Why Novartis? Our purpose is to reimagine medicine to improve and extend people’s lives and our vision is to become the most valued and trusted medicines company in the world. How can we achieve this? With our people. It is our associates that drive us each day to reach our ambitions. Be a part of this mission and join us! Learn more here: https://www.novartis.com/about/strategy/people-and-culture

Benefits and rewards: Read our handbook to learn about all the ways we’ll help you thrive personally and professionallyhttps://www.novartis.com/careers/benefits-rewards

Commitment to Diversity and Inclusion:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

People and culture

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients’ lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we’ll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Primary location salary range
€45,300.00 - €84,100.00
Дивизион
International

Business Unit
Development
Место
Италия
Сайт
Milano
Company / Legal Entity
IT08 (FCRS = IT008) Novartis Farma S.p.A.
Functional Area
Research & Development
Job Type
Full time
Employment Type
Temporaneo (tempo determinato)
Shift Work
No

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