NOVARTIS

Track & Trace Expert

Job ID
REQ-10090706
Ноя. 13, 2026
Италия

Сводка

#LI-Onsite

Location: Torre Annunziata, Italia

Relocation Support: This role is based in Torre Annunziata, Italia. Novartis is unable to offer relocation support: please only apply if accessible.

Bring your Track & Trace expertise where it can make a real impact. As Process Specialist – Track & Trace, you will play a key role in bringing our new secondary packaging lines from installation and commissioning through qualification, start-up and routine production. Acting as a technical reference for serialization and aggregation systems, you will work closely with Engineering, IT/OT, Automation, Quality and Production to ensure reliable integration across packaging equipment, SEA Vision applications and manufacturing systems.

This is an opportunity to combine hands-on technical expertise, problem solving and cross-functional collaboration while helping build robust, compliant and efficient operations that are ready for commercial production.

About the Role

Key Responsibilities

- Act as the technical reference for Track & Trace, serialization and aggregation processes across secondary packaging lines.
- Support configuration, installation, testing and troubleshooting of Track & Trace hardware and software systems.
- Drive commissioning and start-up activities, including Factory Acceptance Testing and Site Acceptance Testing.
- Support Installation, Operational and Performance Qualification activities, ensuring requirements remain traceable throughout qualification.
- Perform preventive and corrective maintenance, troubleshooting issues and coordinating specialist vendor interventions when required.
- Partner with Engineering, Information Technology/Operational Technology, Automation, Quality and Production to resolve technical challenges.
- Support operational readiness through procedures, maintenance plans, training, qualification batches and initial commercial production.
- Ensure activities meet Good Manufacturing Practice, Health, Safety and Environment, data integrity and documentation requirements.

Essential Requirements

- Experience in the pharmaceutical industry or another highly regulated manufacturing environment.
- Hands-on experience with automated packaging equipment and Track & Trace systems.
- Practical knowledge of serialization and aggregation processes, including industrial vision and code-reading technologies.
- Experience supporting commissioning, start-up, qualification and validation activities in a manufacturing environment.
- Strong troubleshooting skills across hardware and software, with the ability to resolve complex technical issues.
- Fluent Italian and professional English, with strong communication and cross-functional collaboration skills.

Desirable Requirements

- Knowledge of Manufacturing Execution Systems (MES).
- Knowledge of SAP for maintenance-related activities.

Rewards

At Novartis, we’re committed to reimagining medicine together - and rewarding the people who make it happen.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and a minimum of 14 weeks paid parental leave.

Expected Annual Base Salary Range for role: EUR 26,000-48,400.

The salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters. Further details will be provided during the application process.

Pay equity is a fundamental principle of our employment policy and reflects our commitment to create a diverse, equitable and inclusive environment that treats all employees with dignity and respect, as outlined in our Code of Ethics.

Read our brochure to learn more about our global total rewards offering: https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf

Note: Benefits and compensation may vary by country and are subject to local legal requirements, including provisions of collective bargaining agreements where applicable. A full overview of your compensation package, including any relevant collective bargaining agreement details applicable to your role based on your employment location and Novartis employer entity, will be communicated separately to you during the application process.

Commitment to Diversity and Inclusion / EEO paragraph:

Novartis is committed to building an outstanding, inclusive work environment and diverse teams' representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Read our handbook to learn about all the ways we'll help you thrive personally and professionally: https://www.novartis.com/careers/benefits-rewards

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Primary location salary range
€26,000.00 - €48,400.00
Дивизион
Operations
Business Unit
Production / Manufacturing
Место
Италия
Сайт
Torre Annunziata
Company / Legal Entity
IT08 (FCRS = IT008) Novartis Farma S.p.A.
Functional Area
Technical Operations
Job Type
Full time
Employment Type
Regular
Shift Work
No

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