NOVARTIS

Senior Business Analyst, Lab Systems

Job ID
REQ-10090891
Ноя. 16, 2026
Индия

Сводка

#LI-Hybrid

Internal job title: Sr. Business Analyst DDIT DEV TRD - Labs
Location: Hyderabad, India / Barcelona Gran Vía, Spain

About the role

Are you an experienced Business Analyst with a strong understanding of pharmaceutical laboratory environments and a passion for using technology to improve scientific processes?

As a Senior Business Analyst, Lab Systems, you will act as a strategic link between Technical Research & Development and IT delivery teams, translating scientific, operational and compliance requirements into effective digital solutions.

You will lead complex business and techno-functional analysis across laboratory and manufacturing programs, supporting the full solution lifecycle from process analysis and requirements through design, validation, testing, deployment and user adoption.

About the Role

Key responsibilities

- Lead complex business and techno-functional analysis across pharmaceutical laboratory and manufacturing programs and portfolios.
- Understand end-to-end pharmaceutical development and Development Lab processes, including data analysis and reporting.
- Lead stakeholder interviews and workshops to understand business processes, dependencies and requirements.
- Develop end-to-end business process flows and translate requirements into clear functional and technical specifications.
- Identify gaps in existing processes and system functionality and drive requirements reviews with business and technology stakeholders.
- Ensure traceability between user requirements, functional specifications, solution design, testing and validation.
- Support validation, testing and compliant delivery in line with applicable regulatory, quality, security and GxP requirements.
- Prepare Functional Risk Assessments and conduct change-impact assessments to support appropriate development and deployment decisions.
- Support laboratory applications, data platforms and instrument integration solutions across their lifecycle, ensuring user experience is considered.
- Drive business value, process improvement and scalable solutions with a strong product mindset.

Essential requirements

- Bachelor's or Master's degree in Informatics, Computer Science, Life Sciences or a related discipline, or equivalent relevant experience.
- Significant experience in the pharmaceutical or IT industry, including substantial experience within pharmaceutical laboratory or manufacturing environments.
- Strong hands-on experience as a Business Analyst, Process Expert, Business IT Lead or similar, including experience leading complex BA/TBA activities across large programs or portfolios.
- Strong knowledge of pharmaceutical development and laboratory processes, business process analysis and requirements definition.
- Knowledge of **GxP, 21 CFR Part 11, relevant regulated-system requirements and the Computer System Validation (CSV) lifecycle**
- Hands-on experience with Lab IT systems or platforms such as **LIMS, ELN, Chromatography Data Systems, SDMS and/or laboratory instrument integration**
- Experience managing requirements and traceability using tools such as **Micro Focus/OpenText ALM, JIRA or equivalent**, with the ability to translate requirements into executable designs.
- Strong communication, analytical, problem-solving and stakeholder-management skills, with experience working in global, matrixed teams. Fluent English.

Desirable requirements

- Strong understanding of the end-to-end drug development lifecycle, with experience in **data aggregation, analytics, reporting, data strategy or data standardisation/harmonisation**.
- Experience with **Agile/product management, digital innovation or AI-enabled technologies**, with relevant BA, Agile or Product Ownership certification an advantage.

Commitment to Diversity & Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you.

Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Дивизион
Operations
Business Unit
Information Technology
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Информационные технологии
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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