NOVARTIS

Global Head Global Clinical Supply (m/f/d)

Job ID
REQ-10091716
Ноя. 05, 2026
Швейцария

Сводка

Location: Basel, Switzerland #onsite

Role Purpose:
The Global Head Global Clinical Supply is accountable for global, end-to-end clinical supply performance, ensuring Novartis medicines reach patients on time, every time and enabling successful delivery of the development portfolio. The role sets GCS strategic direction and translates it into supply strategies, investment priorities and organizational capabilities that deliver reliable execution and sustainable value. As the strategic interface between clinical and technical teams, the role aligns enterprise decisions and partnerships to anticipate risk, navigate complexity and respond to evolving portfolio needs. The role leads a significant digital and organizational transformation, moving GCS from manual coordination towards integrated, data-driven and AI-enabled supply orchestration. It owns adoption and business outcomes—not technology implementation alone—while safeguarding quality, compliance and uninterrupted patient supply. As a member of the TRD Global Leadership Team, the role shapes TRD strategy and builds the leadership, capabilities and culture required to sustain performance through transformation.

About the Role

Patient supply accountability, strategy and enterprise partnerships

- Is ultimately accountable to ensure the availability of our medicines worldwide for all global and local clinical studies by driving an agile Clinical Supply Chain through streamlined and robust processes and systems;
- As a member of TRD Global Leadership Team, actively contribute to TRD strategy, vision and operations; represent TRD at cross-functional decision-/ governance boards (as appropriate).
- Establish and maintain strong business relations and interfaces to key partners and stakeholders outside TRD such as Development Operations / Clinical, BR;

Digital transformation, data, AI and change

- Seeks for opportunities & drives continuous performance improvement programs on the supply chain structure, organization, processes and supporting systems to ensure optimal positioning of GCS organization towards future trends;
- Leads the significant digital transformation of the end-to-end clinical supply chain, building on the LDC/SAP S4 and ICSM foundation. Embeds process simplification, standardization, clear ownership and operational discipline before scaling advanced analytics, intelligent automation and AI-enabled workflows. Prioritizes high-value use cases across planning, sourcing, packaging, labelling and distribution, and drives sustained adoption, integration into daily work and measurable business impact;
- Owns business accountability for the integrated GCS digital, systems and data landscape, in partnership with Digital CMC and enterprise technology teams. Establishes clear data ownership and stewardship, robust data quality and reusable data products to enable trusted analytics, predictive planning and scalable AI adoption;

Supply governance, execution, compliance and financial performance

- Ensures cross-functional demand and supply oversight and governance, Ensure optimal resource allocation and appropriate make vs. Leads cross-functional, end-to-end demand and supply oversight and decision governance through TRD-level Clinical Sales and Operations Planning (CS&OP), enabling consolidated visibility, scenario-based prioritization and timely decisions across demand, supply, packaging and distribution. Ensures optimal resource allocation and make-versus-buy decisions aligned with portfolio priorities, capacity, technology strategy, supply risk and sustainable value;
- Ensure embedding best practices on key processes such as global development project planning (incl. life-cycle management), warehouse & distribution logistics execution.
  Ensures scalable capabilities for increasing portfolio and modality complexity, including radioligand therapies, and the timely integration of new assets and platforms through robust planning, compliant logistics and trade flows, and effective strategic vendor management.
- Ensures fully compliant processes and execution within our quality systems regulations such as but not limited to product quality and compliance, HSE, good logistics practices, security, finance and accounting;
- Ensure compliance and target achievement in areas of Cost, Quality (GMP & GCP) and Supply/ Delivery Performance;
  Embeds a balanced performance framework covering patient supply reliability, right-first-time execution, end-to-end lead times, inventory efficiency, productivity and environmental sustainability. Drives waste and CO_2 reduction without compromising quality, compliance or continuity of patient supply
- Owns the prioritization and financial stewardship of the GCS transformation portfolio, aligning investment and resource allocation with business value. Establishes benefits tracking for productivity, capacity, lead times, inventory, waste and external spend, distinguishing planned benefits from realized outcomes;

Organization, talent and capability building

- Shapes and leads a scalable, future-ready global GCS operating model, aligning organizational structures, accountabilities, capabilities and capacity with portfolio needs and the digital transformation journey. Evolves roles from manual coordination towards strategic supply leadership, scenario evaluation, risk sensing and ecosystem orchestration, while sustaining reliable delivery throughout the transition;
- Provides development, training and coaching in order to maintain a talent pool that assures a high performance organization. Ensures the cross-fertilization of know-how within the organization to enhance the performance by sharing of best practice;

Builds a high-performing, human-centric and resilient GCS organization through leadership development, succession planning, coaching and targeted capability building. Strengthens clinical supply expertise, data and systems literacy, AI fluency, critical thinking, scenario planning and change leadership. Creates an environment of continuous learning, knowledge sharing and cross-functional collaboration, equipping associates to adopt new ways of working and exercise accountable judgment in AI-supported workflows

- Ensures the cross-fertilization of know-how within the organization and other Supply Chain Functions/Operations to enhance the performance by sharing of best practice;

Ideal Background

Education (minimum/desirable):

University degree (MBA, MS, PhD) in Science/Life Science (Pharmaceutical Technology, Engineering or related fields), Economics/Finance or General Management

Languages:

Fluent in English, second language- preferred

Experience/Professional requirement:

- 10+ years' experience in a variety of managerial roles in a large international organization; e.gsignificant experience in senior leadership positions in the pharmaceutical industry
- Excellent knowledge of Business Processes within the pharmaceutical industry, either operational or supply chain processes; i.e.Relevant experience in Pharmaceutical Development, Clinical Supply Operations, project management and related Fields or relevant experience in Supply Chain Management.
- Several years of experience managing people; must embrace people engagement as a key to high business performance
- Effective within a matrix environment with proven track record to successfully manage large cross-functional and interdisciplinary teams to embrace continuous improvement.
- Proven experience leading a significant, multi-year digital and organizational transformation in a regulated pharmaceutical or supply chain environment, translating strategy into integrated roadmaps, operating model evolution, sustained adoption and measurable business outcomes.
- Strong understanding of integrated ERP and clinical supply planning ecosystems, such as SAP S4/LDC and ICSM, together with data governance, advanced analytics, automation and AI-enabled planning. Ability to act as an accountable business owner and partner effectively with technology, data and digital teams.
- Demonstrated expertise in end-to-end supply governance, scenario-based planning, supply risk management, inventory optimization and strategic external partner management across a complex global portfolio.
- Proven ability to build future-ready capabilities and lead teams through substantial change, combining clinical supply expertise with digital fluency, critical thinking, continuous learning and accountable decision-making.
- Sound understanding of responsible AI and digital governance in a GxP environment, including data integrity, validation, traceability, human oversight and business continuity.

Benefits & Rewards

At Novartis, we're committed to reimagining medicine together - and rewarding the people who make it happen.

Expected Annual Base Salary Range for role: € 207,900 to € 386,100

The base salary offered is determined based on gender-neutral objectives, such as relevant skills, competencies and experience in accordance with the Novartis pay setting policy and upon joining Novartis will be reviewed periodically.

In addition to your base salary, you may be eligible for a performance-based bonus depending on certain performance parameters.

The rewards of being part of our team go far beyond base pay and incentives. We also offer a variety of competitive benefits in kind to help you thrive personally and professionally, such as insurance plans, retirement plans, wellbeing resources and global recognition programs. In addition, we provide flexible and hybrid working options, where possible, and minimum 14 weeks paid parental leave.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Primary location salary range
CHF207,900.00 - CHF386,100.00
Дивизион
Development
Business Unit
Development
Место
Швейцария
Сайт
Basel (City)
Company / Legal Entity
C028 (FCRS = CH028) Novartis Pharma AG
Functional Area
Research & Development
Job Type
Full time
Employment Type
Regular
Shift Work
No

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