NOVARTIS

Manager Digital Finance

Job ID
REQ-10092736
Ноя. 26, 2026
Индия

Сводка

About the role:

The Process Lead is accountable for the end-to-end ownership, reliable delivery and continuous improvement of one or more Digital Finance processes. The role establishes clear governance and ownership, ensures controlled and timely execution, strengthens data quality and operational resilience, and drives standardization, automation and measurable business value. Working across business, Finance, Data and DDIT teams, the Process Lead manages priorities, translates insights into action and drives sustainable adoption of process and technology changes.

About the Role

Key Requirements:

- **Own and Transform the Process End to End:** Take accountability for one or more Digital Finance processes—from governance, design and execution through performance and continuous improvement. Define clear ownership, handoffs and decision rights; simplify and standardize ways of working; and use process redesign, automation and responsible AI to deliver scalable, sustainable business value.
- **Deliver Reliable and Resilient Operations:** Ensure processes run accurately, on time and in line with agreed controls and service expectations. Anticipate risks and dependencies, maintain effective contingency and knowledge coverage, lead incident resolution and embed sustainable corrective and preventive actions.
- **Set Priorities and Drive Decisions:** Evaluate competing needs based on business value, urgency, risk, capacity and feasibility. Make trade-offs transparent, take day-to-day decisions within the governance framework and align stakeholders on scope, ownership, timelines and escalation of material issues.
- **Turn Data into Insight and Action:** Use data to monitor performance, validate outcomes, identify trends and uncover anomalies. Partner with analytics and technology teams to investigate complex issues and translate findings into clear recommendations, decisions and measurable improvements.
- **Strengthen Governance, Risk and Controls:** Maintain fit-for-purpose process documentation, governance, controls and data-quality standards. Identify process, data and technology risks, monitor control effectiveness and ensure compliance with internal policies, audit standards and data-protection requirements.
- **Lead Change and Adoption:** Mobilize stakeholders behind process and technology changes through clear impact assessment, communication, training and readiness planning. Remove adoption barriers, gather user feedback and track benefits across quality, efficiency, control effectiveness, user experience and business outcomes.
- **What Success Looks Like:** Processes are reliable and accurate, maintaining continuity and minimizing business disruption. Ownership, handoffs, decision rights, controls and escalation paths are clear. Priorities and trade-offs enable timely, aligned decisions. Risks and incidents are addressed early and sustainably. Data quality, efficiency, controls and user experience improve measurably. Process, technology, AI and automation changes achieve lasting adoption and measurable business value. Stakeholders trust the process and its outcomes.

Essential Requirements:

- Bachelor’s or master’s degree in business, Finance, Engineering, Data, Technology or a related field, or equivalent professional experience in the areas of Digital Transformation, Consulting, Analytics, Tech Process Design & Execution; typically 8+ years of relevant experience.
- Demonstrated experience owning or leading complex end-to-end processes in a global, cross-functional environment, with accountability for performance, controls and measurable business outcomes.

Desirable Requirements:

- Strong understanding of process design, governance, service delivery, operational resilience, risk and controls, ideally within Finance.
- Experience transforming processes through standardization, simplification, data, automation and technology while sustaining reliable day-to-day operations.
- Strong analytical judgment, with the ability to use process and performance data to identify issues, evaluate opportunities and make evidence-based decisions.
- Ability to define business and process requirements, evaluate solution options and work effectively with business, Finance, Data and DDIT teams while maintaining clear accountability for process outcomes.
- Proven ability to prioritize competing needs, make value- and risk-based trade-offs, and drive change from design through adoption and benefit realization.
- Excellent communication, collaboration and influencing skills across business, Finance, data and technology stakeholders, including senior leaders.
- Experience applying AI or automation to improve processes, with appropriate governance, controls and human oversight, is preferred.

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Business Unit
Finance
Место
Индия
Сайт
Hyderabad (Office)
Company / Legal Entity
IN10 (FCRS = IN010) Novartis Healthcare Private Limited
Functional Area
Аудит и финансы
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.india@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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