NOVARTIS

# Lead Technician, Technical Services

Job ID
REQ-10092803
Ноя. 17, 2026
США

### Сводка

Join Novartis as a Lead Technician, Technical Services and play a critical role in keeping the systems that power life-changing therapies running safely and reliably. In this hands-on leadership position, you'll troubleshoot complex utilities and manufacturing equipment, mentor fellow technicians, and help maintain a world-class cGMP environment. If you thrive on solving technical challenges, driving operational excellence, and making a direct impact on patient supply, this is an opportunity to build your career while helping reimagine medicine.

### About the Role

**Location:**

- This position will be located in Morrisville, NC and will be an onsite role.
- Novartis is unable to offer relocation support for this role: please only apply if this location is accessible for you.

**Key Responsibilities:**

- Lead maintenance activities to ensure reliable operation of facility utilities, equipment, and critical systems.
- Troubleshoot and repair complex utility systems including WFI, RODI, Clean Steam, HVAC, and wastewater systems.
- Support 24/7 manufacturing operations by responding to critical equipment and system issues.
- Interpret P&IDs, wiring diagrams, and technical specifications to execute maintenance activities.
- Perform preventive and corrective maintenance on manufacturing equipment within cGMP environments.
- Develop and maintain maintenance procedures that support compliance, safety, and operational excellence.
- Partner with Engineering, Manufacturing, QA, Validation, and Metrology teams to resolve technical challenges.
- Provide technical recommendations for spare parts management and inventory optimization.
- Complete accurate maintenance documentation in accordance with cGMP and company requirements.
- Mentor and train technicians while promoting a culture of safety, reliability, and continuous improvement.

**Essential Requirements:**

- High School diploma or equivalent with 7+ years of maintenance and utility systems experience.
- Proven experience operating and maintaining mechanical and utility systems in a cGMP environment.
- Hands-on experience troubleshooting and maintaining HVAC and critical facility utility systems.
- Strong knowledge of facility utilities, equipment troubleshooting, and maintenance best practices.
- Experience using MS Office, Building Management Systems, and CMMS applications.
- Demonstrated ability to interpret P&IDs, equipment drawings, and technical documentation.
- Strong communication, organizational, and collaboration skills in a regulated manufacturing environment.
- Ability to safely climb ladders and lift up to 50 pounds as part of daily responsibilities.

**Desirable Requirements:**

- Licensed Electrician, Refrigeration/Air Conditioning Technician, or Plumber.
- Experience in Small Molecule or Solid Oral Dose (SMO/SOD) manufacturing environments.
- Startup, commissioning, greenfield, or facility expansion experience.

**Novartis Compensation and Benefit Summary:**

The salary for this position is expected to range between $47.45 and $88.12 per hour.

The final salary offered is determined based on factors like, but not limited to, relevant skills and experience, and upon joining Novartis will be reviewed periodically. Novartis may change the published salary range based on company and market factors.

Your compensation will include a performance-based cash incentive and, depending on the level of the role, eligibility to be considered for annual equity awards.

US-based eligible employees will receive a comprehensive benefits package that includes health, life and disability benefits, a 401(k) with company contribution and match, and a variety of other benefits. In addition, employees are eligible for a generous time off package including vacation, personal days, holidays and other leaves.

#LI-Onsite

**Why Novartis:** Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

**Benefits and Rewards:** Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

**EEO Statement:**

The Novartis Group of Companies are Equal Opportunity Employers. We do not discriminate in recruitment, hiring, training, promotion or other employment practices for reasons of race, color, religion, sex, national origin, age, sexual orientation, gender identity or expression, marital or veteran status, disability, or any other legally protected status.

**Accessibility & Reasonable Accommodations**

The Novartis Group of Companies are committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the application process, or to perform the essential functions of a position, please send an e-mail to us.reasonableaccommodations@novartis.com or call +1(877)395-2339 and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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