NOVARTIS

Senior Manager, DDIT China FDE

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Сводка

The Senior Manager works directly with business teams to identify high-value opportunities and lead practical AI solutions from idea to implementation. The role combines strong business understanding with AI solution expertise, translating business needs into clear solution requirements, and translating business needs into clear solution requirements. The Senior Manager works across business and technical teams to align stakeholders, shape solutions and drive delivery for assigned initiatives.

About the Role

Key Responsibilities

Business Partnership and Opportunity Definition

· Build strong knowledge of the assigned business area, including its priorities, workflows, users, data and operating constraints.

· Work with business stakeholders, product owners and subject-matter experts to define business problems, intended users, expected outcomes and success measures.

· Explain AI opportunities, limitations and trade-offs in business language, and recommend alternative analytics, automation or process solutions when AI is not the best fit.

· Translate business needs into clear cases, solution requirements and delivery plans.

AI Solution and Delivery Leadership

· Lead assigned AI initiatives from discovery and proof of value through MVP, production-readiness assessment and structured handover.

· Shape practical AI solutions using approved enterprise platforms and patterns, working closely with engineering and platform teams.

· Coordinate cross-functional teams and external partners to deliver agreed outcomes.

· Manage delivery progress, dependencies and risks, escalating key issues with clear options and recommendations.

· Review solution design, technical feasibility, evaluation results and production-readiness evidence.

Evaluation, Adoption and Value

· Define acceptance criteria and representative evaluation scenarios with business and domain experts.

· Evaluate solution quality, user experience, operational readiness and business fit using methods appropriate to the use case.

· Agree with measurable outcomes and benefit ownership with business stakeholders before significant delivery work begins.

· Support workflow integration, user readiness and continuous improvement in partnership with relevant business and enablement teams.

· Provide concise updates on progress, value, risks, decisions needed and lessons learned.

Production Handover and Reuse

· Ensure ownership, support arrangements, monitoring, known limitations and operating documentation are clear before production handover.

· Work with product and platform teams to address integration, data, security and operational requirements.

· Contribute reusable components, solution patterns, evaluation assets and lessons learned to the wider AI Engineering and Enablement team.

· Coach team members and delivery partners through solution design and delivery reviews.

Responsible AI and Pharmaceutical Requirements

· Ensure assigned AI initiatives follow applicable Novartis requirements for responsible AI, data privacy, security, quality and GxP.

· Partner with relevant control functions to address regulatory, privacy, security, quality and risk requirements during delivery.

· Strong understanding of enterprise AI, GenAI, AI solution patterns, data platforms and AI product delivery.

Qualifications

· Bachelor’s or master’s degree in computer science, engineering, data science, information systems, business technology or a related discipline; equivalent

experience considered.

· Typically 9+ years in digital, data, product, software or technology delivery, with relevant experience delivering AI, analytics, knowledge or automation solutions.

· Demonstrated experience leading complex, business-facing digital or AI initiatives from discovery through implementation or production-ready handover.

· Strong understanding of enterprise AI, GenAI, agentic AI, RAG, APIs, data platforms, evaluation and AI product operations; able to review technical designs and work effectively with engineers.

· Strong business acumen, communication, facilitation and presentation skills, with the ability to engage confidently with business stakeholders and explain AI in clear business language.

· Experience in pharmaceuticals, life sciences, healthcare or another regulated industry is preferred.

· Strong written and verbal communication skills in English and Chinese.

Key Competencies

· Business Acumen and Domain Understanding

· Communication and Stakeholder Engagement

· AI Solution and Product Judgment

· Cross-functional Delivery Leadership

· Evaluation and Production Readiness

· Responsible AI and Risk Management

· Delivery Ownership and Collaboration

Illustrative Success Measures

· Assigned initiatives meet agreed business, quality, risk and timeline objectives.

· Business stakeholders understand the intended use, limitations, ownership and decisions required.

· Delivery decisions and recommendations are supported by clear evidence and stakeholder input.

· Solutions achieve adoption in the intended workflow, not only successful demonstrations.

· Production handovers have clear ownership, support arrangements and required documentation.

· Reusable solutions, patterns and lessons learned are shared across the AI Engineering and Enablement team.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

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Business Unit
Information Technology
Место
Китай
Сайт
Shanghai (Shanghai)
Company / Legal Entity
CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.
Functional Area
Data and Digital
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.china@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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