NOVARTIS

Sr. Mgr. DDIT Sol.Del. China Data

Job ID
REQ-10093288
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Китай

Сводка

-Senior Manager for China DDIT data products & project delivery and/or data operations in the given business capability.
-This role is a critical position within the DDIT organization, ensuring successful delivery and reliable operation of business-critical data capabilities.
-Partner with Business Stakeholders and DDIT Strategic Business Partners to drive demand analysis, solution evaluation, project delivery, operations, and continuous improvement. Ensure data platforms and products are stable, secure, compliant with applicable China regulatory requirements, and deliver measurable business value.
-Drive operations of data systems and applications in scope (both Global and Local), ensuring their stability and integrity
-Enable foundational data assets supporting commercial operations, business insights, advanced analytics, AI, and digital transformation across Novartis China.

About the Role

Major Accountabilities

- Lead the delivery, operation, and continuous evolution of strategic China data products and platforms, including CCDH, CPDH, CEDH, Dalian Data Factory, and associated data services.
- Execute the technology delivery strategy for data and analytics systems, platforms, products, and processes across relevant China business domains and functions.
- Partner with DDIT Strategic Business Partners and business stakeholders for demand analysis, solution proposal and evaluation, prioritization, funding estimates, and project delivery.
- Ensure strategic data products and platforms are fit for purpose and deliver the expected business value, supporting business operations, business insights, advanced analytics, AI, and digital transformation initiatives across Novartis China.
- Ensure on-time, within-budget, compliant, secure, and high-quality delivery of the portfolio within the responsible function and service area.
- Drive stable and efficient operations and DevOps practices for data platforms, products, and systems, ensuring availability, performance, data integrity, and achievement of agreed service levels.
- Drive platform and product enhancements, modernization, and continuous improvement while ensuring alignment with applicable China regulatory, security, compliance, data privacy, and governance requirements.
- Lead cross-functional stakeholder engagement and business alignment, establishing effective governance structures with appropriate business, DDIT, and delivery stakeholder representation.
- Lead vendor and delivery teams, ensuring strong execution, delivery quality, accountability, and effective collaboration across internal and external teams.
- Develop and scale the Dalian Data Factory as a strategic delivery and capability center supporting China data and AI initiatives, strengthening reusable data foundation services and delivery capabilities.
- Track, report, and deliver against agreed success factors, SLAs, and KPIs, including business impact, platform stability, customer experience, delivery performance, and risk management.
- Follow industry trends, emerging technologies, and engineering practices to continuously improve agility, speed, efficiency, scalability, and effectiveness.
- Ensure the overall user experience is considered when designing, deploying, and operating new data solutions and services.
- Execute problem management, identify root causes, and implement preventive measures to reduce recurring operational issues.
- Govern underpinning IT services, application lifecycle management, data consistency, portfolio optimization, and continual service improvements.
- Contribute to transformation initiatives using modern data, cloud, analytics, automation, and AI technologies.
- Ensure adherence to Novartis Security, Compliance, HSE, ISEC, quality, ethical, health, safety, and environmental requirements.
- Ensure compliance with applicable industry and China regulatory requirements.
- Report technical complaints, adverse events, and special case scenarios related to Novartis products within 24 hours of receipt.

Key Performance Indicators

- Delivery against agreed SLAs and KPIs, including measurable business impact.
- Stable, secure, compliant, and reliable operation of strategic China data products and platforms.
- Successful delivery and continuous evolution of data foundation and capabilities.
- Business value and adoption generated from DDIT data solutions.
- Effective scaling of Dalian Data Factory and China data and AI delivery capabilities.
- Adoption and maturity of Agile, Productization, DevOps, and modern data engineering practices.
- Effective operational, security, compliance, and delivery risk management.
- Positive customer and stakeholder experience.
- Applications and platforms compliant with ISC requirements and audit-ready.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together? https://www.novartis.com/about/strategy/people-and-culture

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
Read our handbook (PDF 30 MB)

Дивизион
Operations
Business Unit
Information Technology
Место

Китай
Сайт
Dalian (Liaoning Province)
Company / Legal Entity
CN14 (FCRS = CN014) China Novartis Institutes for BioMedical Research Co., Ltd.
Functional Area
Информационные технологии
Job Type
Full time
Employment Type
Regular
Shift Work
No

Accessibility and accommodation

Novartis is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the recruitment process, or in order to perform the essential functions of a position, please send an e-mail to diversityandincl.china@novartis.com and let us know the nature of your request and your contact information. Please include the job requisition number in your message.

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