

Specialist DDIT IES DWO Philippines

Job ID
REQ-10081696
июл 08, 2026
Филиппины
Available in: English

Сводка

Location: Makati, Philippines
#LI-Hybrid

This role is based in Philippines. Novartis is unable to offer relocation support: please only apply if accessible.

Support country/cluster/sub region onsite services and service delivery organization in support of end user devices, workplace, network and last mile infrastructure services .Focus on end user experience

About the Role

Key responsibilities:

- Support country/cluster Digital Workspace Operations organization and to deploy and drive adoption of DDIT services.
- Member of onsite services and service delivery organization in support of end user devices workplace network and last mile infrastructure services
- Support new solutions to end user adoption and deployments
- Reporting of technical complaints / adverse events / special case scenarios related to Novartis products within 24 hours of receipt
- Distribution of marketing samples (where applicable)
- Ensure a healthy and safe workplace by complying with Novartis HSE and ISEC standards, implementing measures, providing training and resources, supporting employee well-being, investigating incidents, and collaborating with HSE teams to maintain a safe environment while adhering to quality, ethical, health, safety, and environmental requirements.

Essential Requirements:

- Experience working cross functionally and cross countries.
- Relationship Management.
- Major Change.
- IT Infrastructures
- IT Service Delivery
- IT Service Management.
- IT Governance
- Digital capabilities

Desirable Requirements:

- Effective use of technology
- Stakeholder Engagement.

Commitment to Diversity and Inclusion

Novartis is committed to building an outstanding, inclusive work environment and diverse teams representative of the patients and communities we serve.

Why Novartis: Helping people with disease and their families takes more than innovative science. It takes a community of smart, passionate people like you. Collaborating, supporting and inspiring each other. Combining to achieve breakthroughs that change patients' lives. Ready to create a brighter future together?
<https://www.novartis.com/about/strategy/people-and-culture>

Benefits and Rewards: Learn about all the ways we'll help you thrive personally and professionally.
[Read our handbook \(PDF 30 MB\)](#)

Дивизион
Operations
Business Unit
Information Technology
Место
Филиппины
Сайт
Makati City
Company / Legal Entity
PH03 (FCRS = PH003) Novartis Healthcare Philippines, Inc
Functional Area
Информационные технологии
Job Type
Full time
Employment Type
Regular

Shift Work
No

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- 1. <https://www.novartis.com/about/strategy/people-and-culture>
- 2. https://www.novartis.com/sites/novartis_com/files/novartis-life-handbook.pdf
- 3. https://novartis.wd3.myworkdayjobs.com/en-US/Novartis_Careers/job/Makati-City/Specialist-DDIT-IES-DWO-Philippines_REQ-10081696-1
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